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5.2 - Leadership - Quality Policy Statement

Engineering Technology Group are dedicated to the principle of never-ending improvements in innovation, product quality, reliability and customer service.

Our principal aim is to always supply to our customer's first-class quality CNC machine tool and turnkey solutions that precisely meets the customer requirements with unrivalled levels of customer service that conform exactly to stated, agreed specifications, order requirements and any other underpinning relevant statutory or regulatory requirements.

The establishment of a QEMS is therefore the foundation to establish a company culture centred upon continual improvement.

Our QEMS is based on the requirements of BS EN ISO 9001 & BS EN ISO 14001 and Engineering Technology Group company are fully committed to fulfilling these requirements.

The QEMS provides a framework for risk based approach to thinking, managing opportunities and mitigation of risks and has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

This in turn improves the overall efficiency of the organisation and supports top management with complaints/defects prevention, customer satisfaction, pursuit of continual improvement and the achievement of the quality and environmental objectives.

Top management will demonstrate leadership and commitment through the implementation of the QEMS, including the formulation, monitoring and measurement of quality and environmental objectives.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e., sub-contractors that may be working on our behalf, and will be available to the public via Engineering Technology Group web site: https://engtechgroup.com

Top management will review this policy and formulate QEMS objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:

Martin Doyle
Managing Director

Thursday 1st December 2022