



TECHNICAL SUPPORT: TRAINING

At ETG, we have moved beyond simply supplying machine tools. We also provide complete turnkey solutions and a critical element of this is training. We are able to equip our clients with all the skills they require to realise optimum return on their investments.

Under this, we ensure clients are adequately trained to make the most of everything from software to machinery, utilising our state-of-the-art, dedicated facilities to provide applicable hands-on training.

Learning can be tailored to the specific needs of the customer with the option of an additional suite of personally developed courses.

Supporting us with advanced training, are our industry-leading technical partners whose products and expertise have been made available to aid clients in their processes.

In addition to client training services, ETG has partnered with In-Comm to provide apprentice training for the next generation of engineers. We are investing in the future of the industry.

In-Comm is one of only a few training providers to be rated 'Ofsted Outstanding' and the Engineering Technology Group is proud to maintain our forward-thinking strategy and working relationship with them.



Engineering Technology Group Making Engineers Champions...

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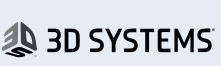
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OUR TRUSTED ASSOCIATES

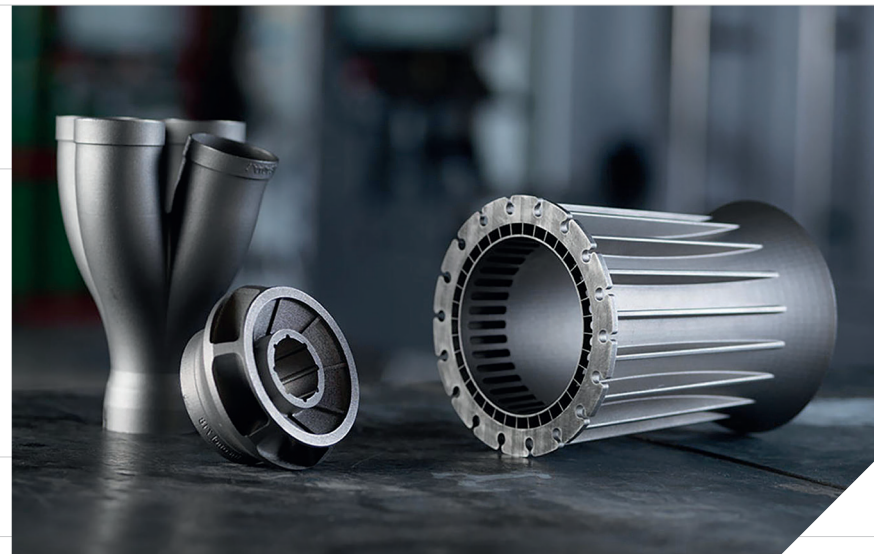


Making Engineers Champions...

SERVICES & SUPPORT



ON-DEMAND MANUFACTURING



3D PRINTING BUREAU

Your parts made to order.

Delivered where and when you want them!

The power of on demand; whether you need a prototype, verification of a design, appearance model, low-volume or bridge manufacturing, ETG's 3D printing on-demand service can help you with parts produced in as fast as 24 hours!



3D Printed Rapid Prototypes

Shows the look and feel of a product or part before committing to the more costly aspects of production.



Low Volume Production

Reduce tooling costs, produce customised products and bring a product to market quickly with low-volume production and bridge manufacturing.



Functional Prototyping

Goes beyond the look and feel, enabling teams to assess factors such as usability, ergonomics, manufacturability and materials testing.

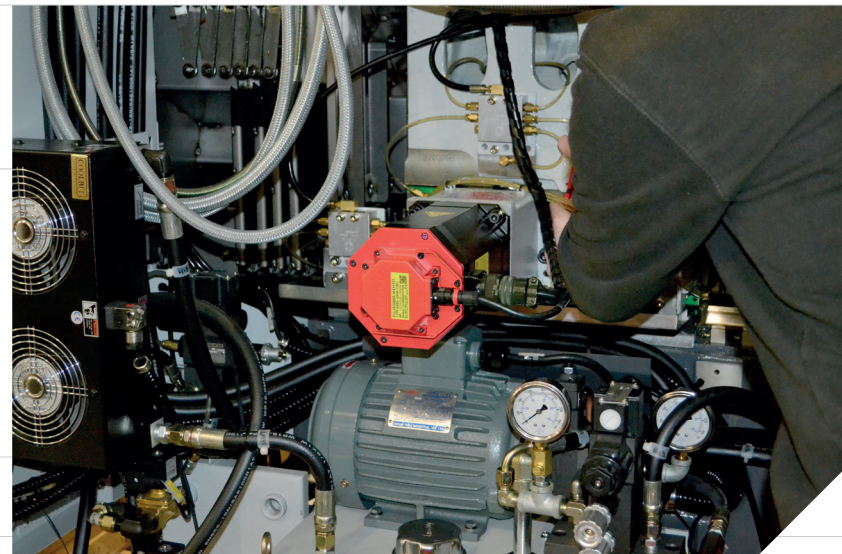


Appearance Models

Turn cad files into highly realistic physical parts and assemblies for aesthetic review, trade shows and sales presentations.



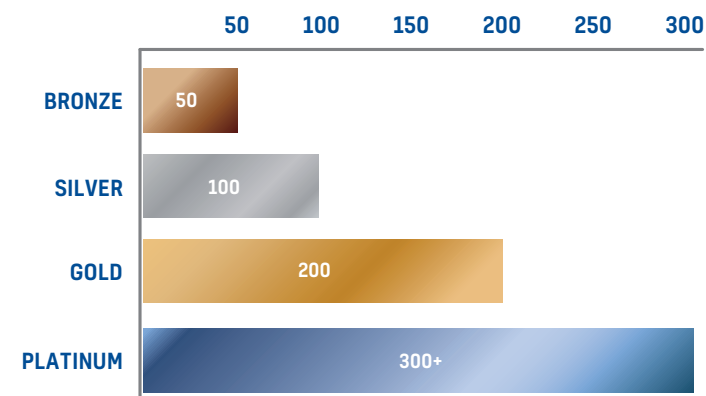
SUPPORT AGREEMENTS



Our Support Agreements allow customers to subscribe to a number of hours per year, allowing you to spread your service liability and achieve reduced costs.

Our Support Agreements have 4 levels ranging from Bronze (50 hours per year) to Platinum (300+ hours per year) and give customers significant savings on hourly rates over those without any level of support.

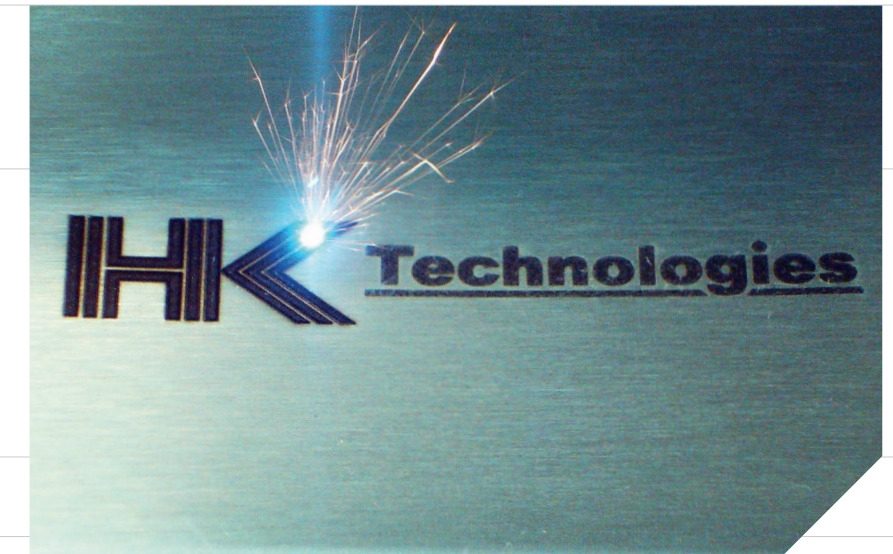
- Support Agreements can be used for servicing, breakdowns, applications, technical and training support.
- Invoiced monthly and payment spread annually by Direct Debit
- One off payment option
- Gold and Platinum support packages do not incur hourly travel costs
- Silver, Gold and Platinum support packages do not incur overnight charges
- Silver, Gold and Platinum support package receive 15% discount on spares
- Extra top-up hours available
- Banked hours can be used to support equipment not supplied by ETG*
- Technical and application support includes, audits, reports and project plans



*At ETG's Operations Manager discretion



SUB-CONTRACT SERVICE



SUB-CONTRACT LASER MARKING

In a manufacturing industry where conforming to quality and legislative standards and obligations are ever more critical; the components and assemblies that constitute a final product now demand traceability.

In many industry sectors such as the automotive, aerospace and medical industries, conforming to standards is no longer enough - the ability to trace every single component back to its original source has become everyday practice. For customers of ETG, the Laser Marking division offers the technology and services to accommodate all of your component marking requirements.

ETG specialises in laser marking systems that generate fast, efficient and precise component marking that conforms to all your requirements, regardless of industry sector. Laser marking has rapidly become the preferred method of permanent non-contact marking as it offers quality, precision and speed with low running costs.

As a complete service provider, ETG can also offer laser marking machine sales, service & spares and upgrades as well as the subcontract service. For manufacturers interested in investing in this technology, the depth and style of marking are easily programmable.

